

*Based on over a decade in working with clients to develop integrated mobile software and solutions running on rugged hand-held devices, Allegro Mobile has developed the cross-industry Allegro SaaS Suite for Field Services specifically tailored to the evolving needs of tomorrow's field service teams. This Software as a Service offering includes the: handheld software, cloud-based mobile platform, and back-end system integration, along with fast and responsive helpdesk support.*

## Allegro Field Services Suite

- ✓ **Improve resource utilization**
- ✓ **Boost first-call resolution rates**
- ✓ **Track inventory and consumables**
- ✓ **Enhance the customer experience**



### Core Functions

- Dynamic work orders for dispatching
- Group alerts and announcements
- Signature capture for proof of service
- Inventory lookup – Add, remove, transfer
- Barcode scanning to reduce data entry

### User Functions

- Customer / CRM lookup and notes
- Guided work tasks and diagnostics
- PDF storage for diagrams and schematics
- Secure login/log off and time tracking

### Value-add Functions

- PTT – Push to Talk via WWAN/WLAN data
- GPS tracking / Geo-fencing
- One touch flashlight app
- Photo and video capture for damage tracking
- Sales lead capture and referrals

### Administration (web portal)

- User access – Add, change, remove
- Transaction reports and audit trail
- Application access and usage reports
- Geo-fencing administration and alerts



## Flexible, Scalable and Secure

The Allegro SaaS Field Services Suite is powered by the Allegro Mobility Platform, a true mobile enterprise application platform, offering powerful security, user management, reporting and integration functions. Hosted in the Cloud and offered as a Software as a Service (SaaS) the suite includes a full set of managed application services and help-desk support, offering peace of mind to enterprise customers so that they can focus their efforts on their core business and not on worrying about their mobile applications.



## Configured to meet your unique business needs

Each implementation involves a complete personalization and configuration of device-level screens to meet your unique branding, business processes and workflow requirements. This allows clients to enjoy the look and feel of custom application development with the embedded best-practices and stability of off the shelf software. In working with Allegro, our team will take you through the following business preparation process.



### About Allegro

Allegro Mobile Solutions and its Allegro Mobility Platform, (Codename: Gelato) offers cross-device and cross-OS (iOS, Android and Windows) mobile SaaS suites targeted to enterprise customers within transportation, field services, retail and a variety of niche industries. With the SaaS platform, customers and authorized partners are able to modify, maintain and enhance their applications with ease.

For more information or to schedule a software demo, contact us at:  
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